

# 1Q24 Results Presentation

Herbert Juranek (CEO)
Edgar Flaggl (CFO)
Tadej Krašovec (CRO)
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8 May 2024

Addiko Bank





Earnings & Asset Quality

- 1Q24 net profit up 61% YoY to €15.6m (1Q23: €9.7m) and up 42% vPQ
- Return on average Tangible Equity increased to 8.0% (1Q23: 5.4%)
- Operating result up 41% YoY to €28.5m reflects continued momentum on earnings despite higher deposit funding costs and inflation impact on operating expenses
- NPE volume at €146m (YE23: €138m) with NPE ratio (on-balance loans) at 2.9% (YE23: 2.8%), while NPE coverage further increased to 81.4% (YE23: 80.9%)
- Cost of Risk on net loans remained benign at -20bps (€-6.9m)

Business Development

- Double-digit YoY growth in Consumer and SME continued on track to achieve guidance
- NII up 14.5% YoY despite usual seasonality effects in first quarter and higher funding costs
- NCI improving 8.4% YoY on the back of accounts & packages, bancassurance and card business
- Expansion to Romania progressing according to plan

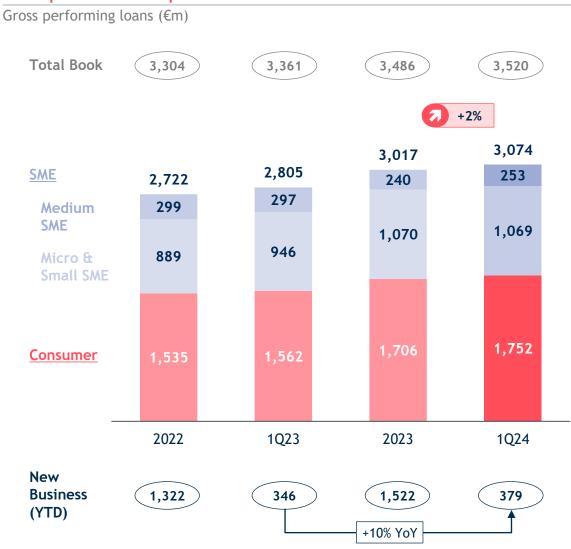
Funding, Liquidity & Capital

- Funding situation remained solid: Slight deposit growth to €5.1b, LDR at 69% and LCR >400%
- TCR ratio stable at a strong 20.3% fully-loaded all in CET1 (YE23: 20.4%)

AGM 2024 & Dividend

- AGM 2024 held on 26 April 2024 with all agenda items approved (c. 53% shareholders present)
- Dividend of €1.26 per share paid to shareholders on 7 May 2024

# Focus portfolio development



- Total book (gross performing loans) up 1% since YE23 (up 5% YoY)
- +10% YoY growth in focus book (+12% YoY excluding medium SME)
- New business generation up +10% YoY
- Focus yield up to 6.6% with new business yields reaching 8.0% in Consumer and 6.0% in SME
- Focus book at 87% of gross performing loans
  - Consumer book grew by 12% YoY
  - SME book up 6% YoY while large ticket medium SMEs decreased by 15%
  - Micro & Small SME book up 13% YoY
- Underwriting criteria continue to be calibrated to current environment in line with risk appetite
- Prudent risk approach remains strategic anchor - balancing of demand vs. risk appetite as priority over volume growth

## **Business Update**

Consumer

- Strong customer growth in cash loans (+27% YoY)
- Solid new business delivered (+37% YoY) with premium pricing (+49bp YoY)
- Card acceleration drives 35% YoY NCI growth
- · Launching partnership business in Bosnia
- Launched E2E digital lending enhancements

SME

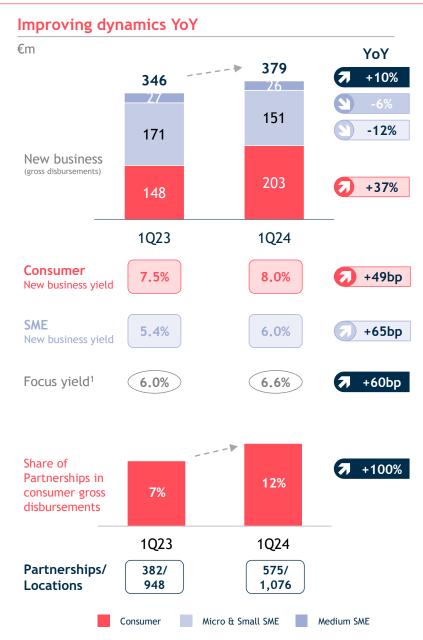
- New business slow down due to weaker demand followed by price drops by competition
- Still keeping the price at premium (+65bp YoY)
- NCI driven USPs: Launched auto-overdraft, credit card relaunch & bancassurance new products

2024 Priorities

- Advancing Addiko's brand perception
- Focus on maintaining premium price positioning
- E2E digital in all countries without branch support
- Grow BNPL & partnership business
- Expand revenue pools through new products & customer engagement & launching Romania
- Best-in-class risk tools & streamlined process
- Focus on AI to enhance business

<sup>&</sup>lt;sup>1</sup> Focus yield equals the gross yield of focus segments and is calculated as regular interest income (i.e. excluding interest income on NPE, interest like income and before FTP) divided by the simple average of gross performing loans based on beginning and end of period amounts.

ADDIKO BANK AG





- We will turn Addiko into leading CSEE specialist bank for Consumer & SME customers
- We are focused and offer the best digital products to challenge universal banks
- We will accelerate the bank's transformation and generate value for our shareholders
- We offer better personal customer service than pure online banks

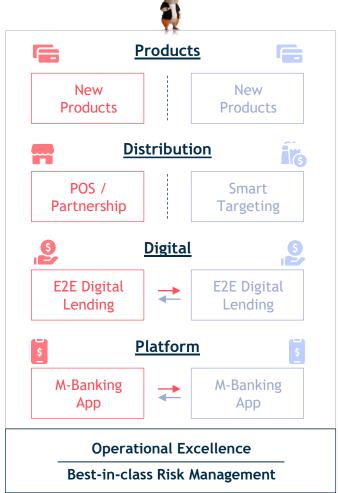
#### Consumer (Mid-Term)

Focus on less capital-intensive new products (packages, cards) driving fees

Embedded finance - Expansion to new industries with >30% of new business with higher interest rates & cross selling

E2E digital lending replacing 10-20% branch business adding convenience to digital customer

Better engaging mobile banking / cash-in & payment solutions driving better share of wallet



SME (Mid-Term)

Building SME ecosystems of new products

Enhanced SME targeting through focus on data, efficiency and s leveraging the unique selling proposition of fast loans

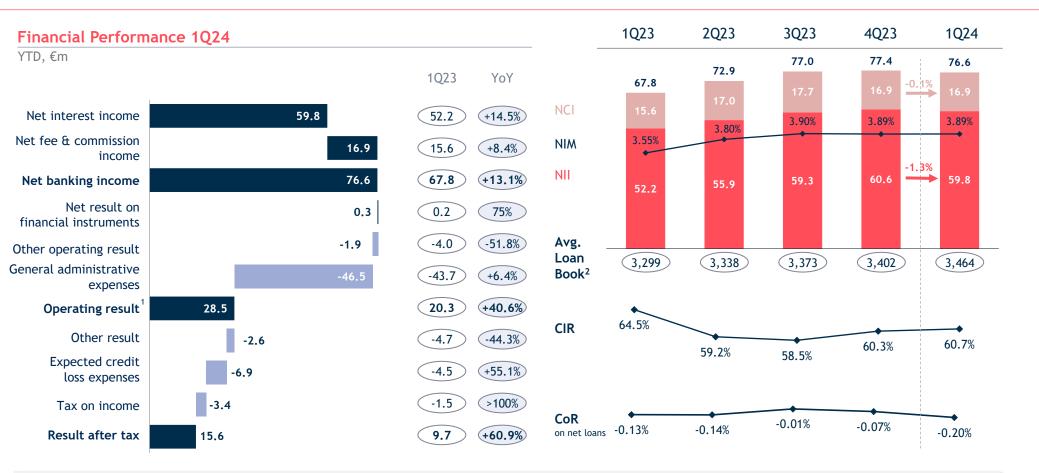


Fastest lending solutions also available online to increase online channel distribution to 70%



Better mobile banking application offering engaging propositions tailored to diverse SME products

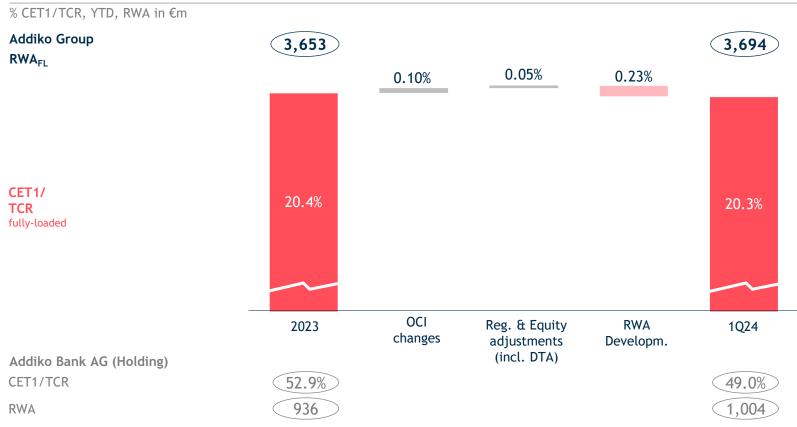




- Continued positive trajectory on focus business NII and stable NIM, partially influenced by maturing non-focus loans and higher deposit cost
- 1Q24 NCI improving on the back of higher income from accounts & packages, bancassurance and credit card business
- General administrative expenses (OPEX) remained in check despite high inflation
- QTD CIR at 60.7% (down 3.8pp YoY)

<sup>&</sup>lt;sup>1</sup> Operating result before impairments and provisions. <sup>2</sup> Based on daily average.

# Capital development fully-loaded



- Solid CET1 capital as basis for business growth, supported by continued positive development in OCI during 1Q24 mainly reflecting the recovery of market values and the related fair value measurement of debt instruments measured at FVTOCI resulting in a decrease of current negative fair value reserves from €-48.6m at YE23 to €-45.7m at 1Q24
- Overall RWA growth was contained at 1% since YE23 and mainly driven by growth in Consumer and Treasury activities, supported by run-down in non-focus

# NPE volume & ratio development

€m, YTD

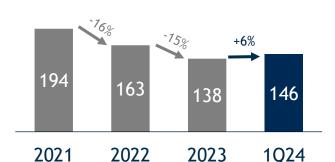
NPE ratio
NPE ratio
(on-balance loans)<sup>1</sup>





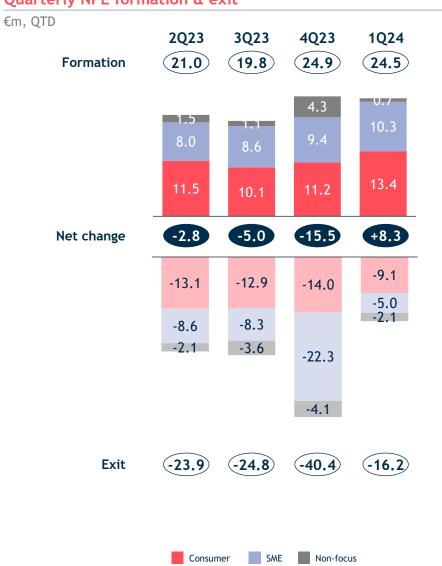






- Increase in NPEs in 1Q24 driven by a corporate client as well as postponed debt sale
- 1Q24 NPE ratio at 2.9% (on-balance loans)

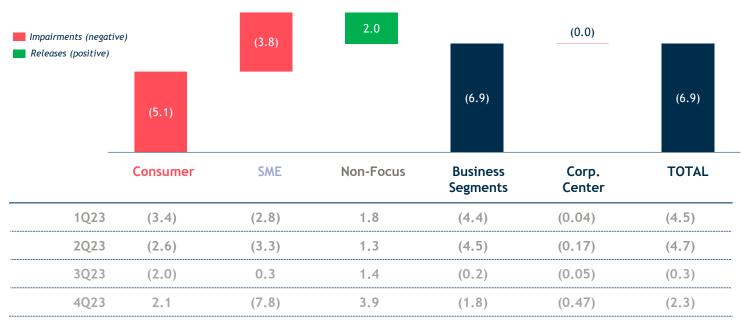
# Quarterly NPE formation & exit



<sup>&</sup>lt;sup>1</sup> Incl. exposure towards National Banks (respective values excl. NB exposure: 2021: 5.2%, 2022: 4.4%, 2023: 3.6%, 1Q24: 3.6%).

#### Expected credit loss expenses on financial assets

1Q24 YTD, €m, positive number for release



# Expected credit loss expenses on financial assets by Credit Risk Exposure & Net loans (NL)

Ratio in %, quarterly figures not annualised (negative number represents impairment)

Focus areas	darterty rigures not annualised (negative number	Group 1Q24
QTD		YTD
	1Q23 2Q23 3Q23 4Q23 1	Q24 Business Segments TOTAL
Consumer	(0.22)% (0.16)% (0.12)% 0.12% (0	(0.15)% (0.20)% (0.20)%
SME	(0.22)% (0.25%) 0.02% (0.60)% (0	on Net Loans Net Loans

- 1Q24 expected credit loss expenses of €-6.9m YTD resulting in -0.20% cost of risk (on net loans):
  - Consumer: -0.30%
  - SME: -0.29%
  - Non-Focus: +0.45%
- Good operational portfolio development
- Overall cost of risk better than expected with some deviations across entities
- Overall post-model adjustment in ECL stock unchanged to YE23's €6.5m to reflect remaining uncertainties



c. 6.5%

>€1.2

Risk & Liquidity Income & Business **Profitability** >6% Loan Growth<sup>1</sup> ► CoR<sup>3</sup> c.1% RoATE<sup>5</sup> CAGR 2023-2026 Outlook 2024 <3% NIM<sup>2</sup> >3.8% ▶ NPE Ratio⁴ DPS<sup>6</sup> as guiding principle Confirmed NBI<sup>2</sup> >4.5% YoY ► TCR >18.35% <80% **OPEX** ▶ LDR <€191m Ramp-up until 2026

Additional costs for activities related to the Voluntary Offer as announced by Agri Europe on 25 March 2024 are not included (low single digit €m)

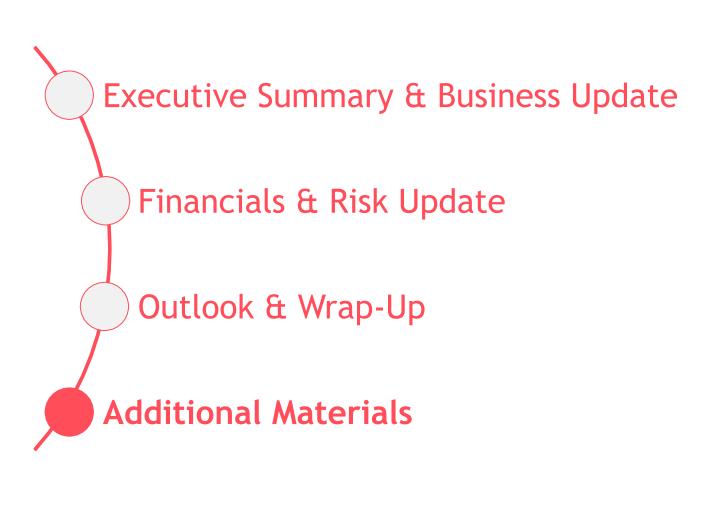
Macro Risks & Perspectives

- Armed conflicts continue to be a cause for uncertainty
- · Central Banks hesitant to lower interest rate given persistent inflation
- SMEs in the region holding back in light of potential market interest rate decreases, reducing overall demand for the moment
- Management remains prudent on underwriting and confident on business development despite economic headwinds
- GDP forecasts are expected to outpace growth in the Eurozone

**Next Steps** 

• 1H24 results call scheduled for 8 August 2024 at 2pm Vienna time

<sup>&</sup>lt;sup>1</sup> Gross performing loans. <sup>2</sup> Assuming an average yearly ECB deposit facility rate of 385bp in 2024, 325bp in 2025 and 263bp in 2026. <sup>3</sup> On net loans. <sup>4</sup> On on-balance loans (EBA). <sup>5</sup> Assuming an effective tax rate of ≤19% and considering pull-to-par effect of majority of negative fair value reserves in FVTOCI. <sup>6</sup> Dividend paid out of the result of the respective year, distributed in the following calendar year subject to AGM decision, in line with dividend policy.





Herbert Juranek
Chief Executive Officer

Chair of the Management Board

Addiko since May 2021

Mandate until YE25

- Deputy Chairman of the Supervisory Board of Addiko Bank AG
- Senior Partner at Q-Advisers and Q-Capital Ventures
- Chief Operating Officer & member of the Management Board at Erste Group Bank AG



**Edgar Flaggl**Chief Financial Officer

Member of the Management Board

Addiko since July 2012

Mandate until YE25

- Head of Investor Relations & Group Corporate Development at Addiko Bank AG
- Head of Group Strategy/ Corporate Development & Reporting at Al Lake
- Head of Group Financial Controlling at Hypo Alpe-Adria-Bank International AG



Tadej Krašovec
Chief Risk Officer

Member of the Management Board

Addiko since September 2016

Mandate until YE25

- Chief Risk & Operating Officer at Addiko Bank Slovenia
- Executive director of Credit
   Risk Department at NLB
- Director of Risk Department at NLB
- Head of Credit Portfolio Management at NLB



Ganesh Krishnamoorthi

Chief Market, IT &
Digitalisation Officer

Member of the Management Board

Addiko since August 2020 Mandate until July 2026

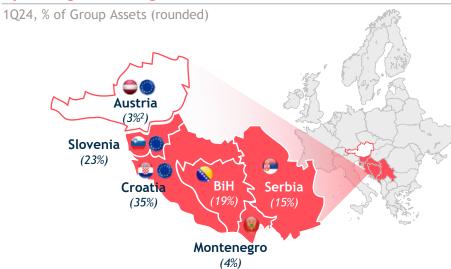
- Interim Chief Executive Officer, responsible for Retail, Digital, IT & Marketing at Anadi Bank
- ✓ CMO at easybank
- ✓ General Manager Digital EU at Western Union
- ✓ Head of Retail Direct & Digital Sales at GE Money Bank

Addiko at a Glance Addiko Bonk

#### Overview of Addiko

- Fully licensed bank with HQ in Austria, focused 100% on Central and South-Eastern Europe
- Addiko Bank AG is regulated by the Austrian Financial Market Authority ("FMA")<sup>1</sup> and by the European Central Bank ("ECB")
- Pan-regional platform focused on growth in Consumer and SME lending
- Listed on the Vienna Stock exchange on 12 July 2019, admitted to ATX Prime on 15 July 2019 (19.5m shares)

#### Operating as one region - one bank





# Consumer

SME

~0.9m **Customers** 

1024

155 **Branches** 

€6.2b Total Assets

61%-38% EU vs.

EU accession asset split3

€3.6b

Loans and Advances €5.1b

Customer **Deposits** 

€819m

Equity

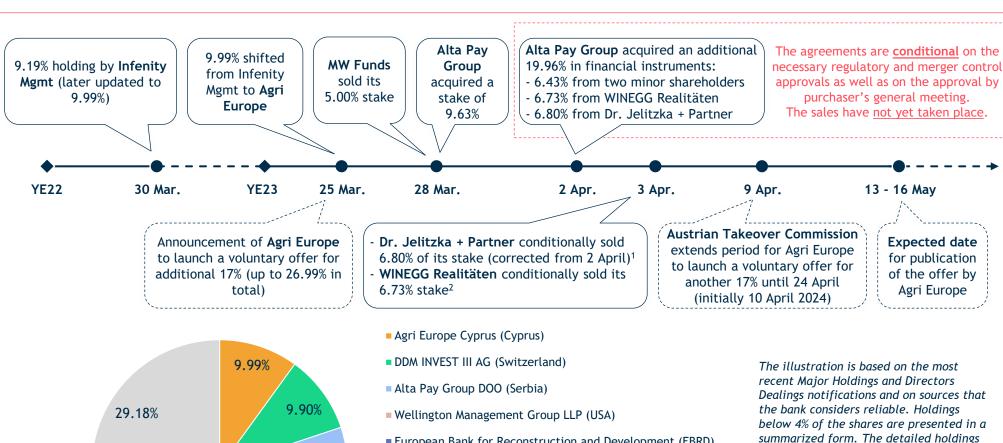
BB Long-Term IDR issued by Fitch

8 May 2024 | 16 ADDIKO BANK AG

<sup>&</sup>lt;sup>1</sup> Finanzmarktaufsicht Österreich.

<sup>&</sup>lt;sup>2</sup> Includes total assets from Holding (€1,148m) and consolidation/recon. effects of (-€891m).

<sup>&</sup>lt;sup>3</sup> EU is calculated based on sum of total assets from Slovenia, Croatia and Holding (incl. consolidation). EU accession is calculated based on sum of total assets from Bosnia & Herzegovina, Serbia and Montenegro.



European Bank for Reconstruction and Development (EBRD) Dr. Jelitzka + Partner (Austria) WINEGG Realitäten GmbH (Austria) ■ Brandes Investment Partners, L.P. (USA)

■ RWC Asset Management LLP (UK)

■ Management Board & Supervisory Board

Others \*

9.63%

8.85%

8.40%

6.88%

0.43%\_

4.93%

are shown in the Directors Dealings section. Addiko Bank AG does not guarantee the accuracy or completeness of the text and graph. Latest status published on

of the Management and Supervisory Board

https://www.addiko.com/shareholderstructure/

<sup>\*</sup> Contains own shares acquired by Addiko Bank AG through share buybacks. The share buyback programme 2023 ended on 29 March 2024. At the time of the AGM on 26 April 2024, the Company held 212,858 own shares.

# ESG in Addiko - It is the little things that count



Social



**Vision** 

Carbon footprint reduction

Committed to the good

Making ESG work through good governance

**Mission** 

Addiko helps its employees and customers to become more climate neutral

Addiko supports social equality on all levels

Sound principles of governance in Addiko's DNA

15 Initiatives Electromobility

Office space optimisation

Environment friendly banking services

Electricity from renewable resources

Green products & no-go zones for financing

Diversity and inclusion

Future of work

Personal progress & well-being

Supporting communities

Feedback culture

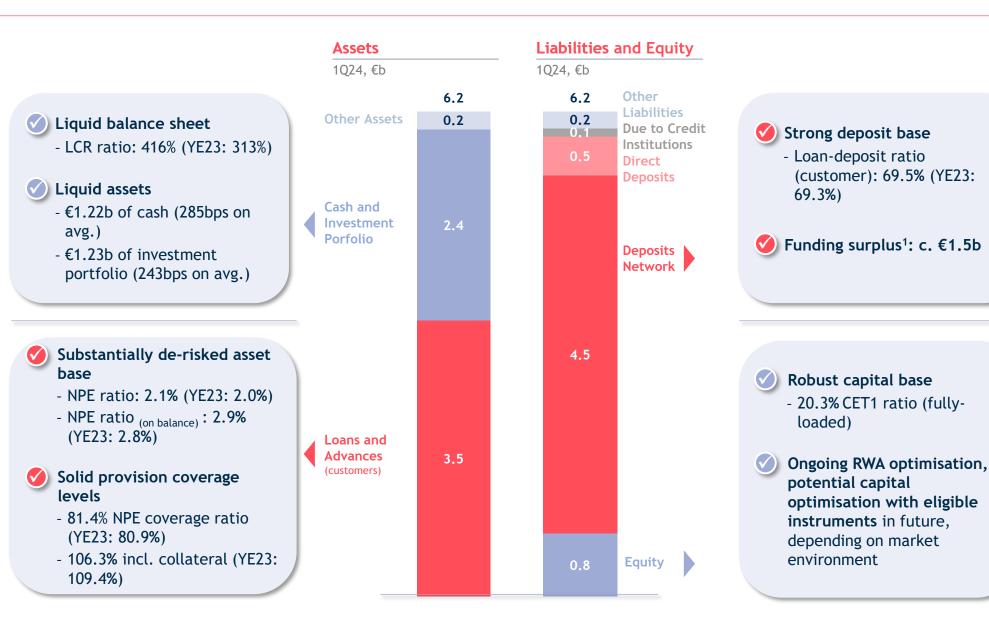
Corporate bodies & code of conduct

Financial literacy

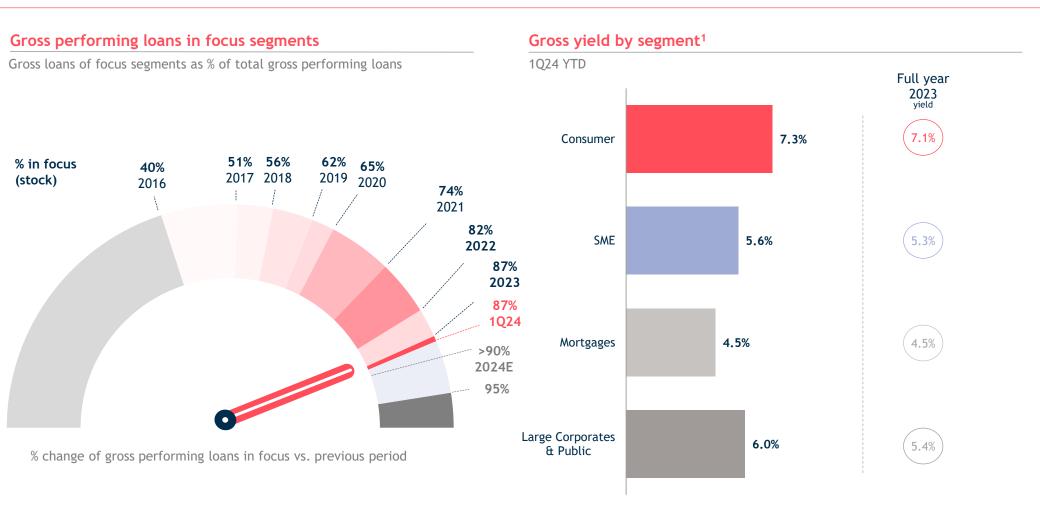
Education

Membership in associations

Supply chain management



<sup>&</sup>lt;sup>1</sup> Calculated as difference between deposits of customers and loans and advances to customers.



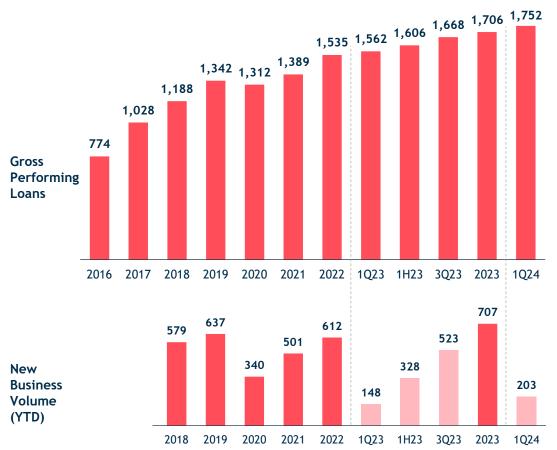
- Shift to focus continues trend reaching 87% at 1Q24
- Well on track to achieve focus book share of >95%
- Focus yield up to 6.6% at 1Q24 (+ 60bp YoY), mainly driven by successful execution of focus strategy and high new business pricing

Consumer (Micro shifted to SME as of 1Q21)

€m, YTD

SME

€m, YTD





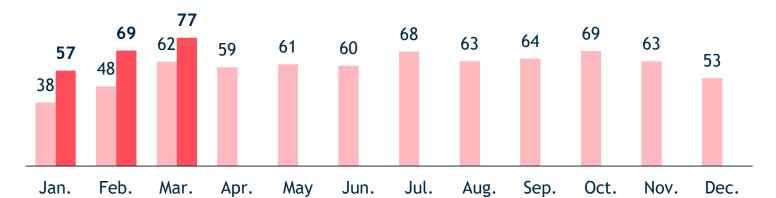
- Gross performing loans up +12% YoY despite lower average ticket size in line with strategy
- New business up by 37% YoY

- Gross performing loans up +6% YoY
- New business down 11% YoY due to reduced demand and customer expectation of market interest rate decreases

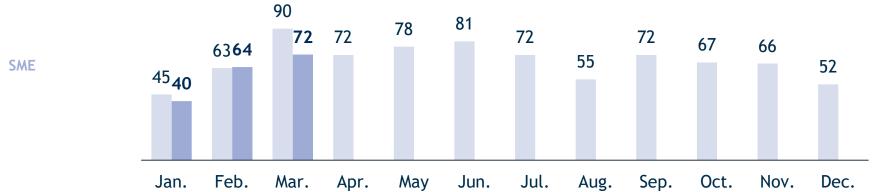
# New business continued during 1Q24

€m

Consumer



1Q24<sub>YTD</sub>: 203



1Q24<sub>YTD</sub>: 177

2023 2024

#### WebLoan (Consumer & SME)



Simple entry point for loan requests with instant initial offer

#### Achievements 1024

- ✓ WebLoan with mBank authentication (existing clients) and public notary identification for Consumers, with increase of the amount to €40k in e2e process in Croatia
- ✓ Addition of new 'quick process' without ID scan for companies on direct mailing list, to WebLoan for SME clients in Croatia
- ✓ UI/UX optimizations of WebCard in Serbia, Banja Luka, Sarajevo and Montenegro

#### Plans 2Q24

- Optimization of E2E process with videoID and 2FA loan contract signature in Serbia (in production)
- WebLoan with mBank authentication and digital signature for Consumers (existing clients) in Slovenia (in test) and Serbia (in analysis)

#### **Group Application Processing System - GAPS (Consumer)**



Simple branch loan Application Processing System including CDE (Credit Decision Engine)

#### **Achievements 1024**

- ✓ Implementation of WebLoan process with mBank authentication & notary public identification in Croatia
- ✓ Further optimization of existing functionalities in Slovenia and Croatia

#### Plans 2Q24

 Implementation of WebLoan process with mBank authentication in Slovenia

#### mLoan (Consumer)



Quick and simple E2E cash loan solution for existing (eligible) clients via mobile app

#### Achievements 1024

✓ POS solution for loans up to €1k in brick&mortar stores with identification of the client by the merchant in Sarajevo and Banja Luka (pilot)

#### Plans 2Q24

- POS solution for brick&mortar stores in Montenegro
- Integration with AutoBrief platform (SPOC for various auto retailers) in Slovenia

#### Application Processing System (SME) - DLS



Simple Loan & Guarantee Platform for SMEs, with business process management (Appian)

#### **Achievements 1Q24**

- √ Implementation of Key Man Protection functionality
- ✓ Further optimization of existing functionalities

#### Plans 2Q24

 Implementation of an application for automated overdraft and business credit card for Slovenia, Croatia and Serbia

# Digital capabilities



<sup>&</sup>lt;sup>1</sup> Consumer loans originated through Web (incl. digitally initiated loans and overdraft in Slovenia) / total consumer loans disbursements.

 $<sup>^{\</sup>rm 2}$  Updated figures with enhanced methodology for registered mobile banking users and digital users.

#### **Key financials**

#### P&L

in €m		YTD		QTD					
	1Q24 (YTD)	1Q23 (YTD)	+/- PY	1Q24	4Q23	+/- PQ			
Net interest income	59.8	52.2	14.5%	59.8	60.6	-1.3%			
Net fee and commission income	16.9	15.6	8.4%	16.9	16.9	-0.1%			
Net banking income	76.6	67.8	13.1%	76.6	77.4	-1.0%			
Other income <sup>1</sup>	-1.6	-3.8	-58.2%	-1.6	-4.9	-68.1%			
Operating income	75.1	64.0	17.3%	75.1	72.5	3.5%			
General administrative expenses	-46.5	-43.7	6.4%	-46.5	-46.7	-0.3%			
Operating result <sup>2</sup>	28.5	20,3	40.6%	28.5	25.8	10.4%			
2 Other result	-2.6	-4.7	-44.3%	-2.6	-12.2	-78.6%			
Expected credit loss expenses <sup>3</sup>	-6.9	-4.5	55.1%	-6.9	-2.3	>100%			
Result before tax	19.0	11.2	70.3%	19.0	11.4	67.1%			
3 Result after tax	15.6	9.7	60.9%	15.6	11.0	41.6%			

#### **Balance Sheet**

	in €m	1Q24 (YTD)	1Q23 (YTD)	+/- PY	+/- PQ
	Total assets	6,197	5,940	4.3%	0.7%
	Loans and advances to customers	3,523	3,350	5.1%	1.0%
4	o/w gross performing loans	3,520	3,361	4.7%	1.0%
	Customer deposits	5,072	4,902	3.5%	0.8%
S	Shareholders' equity	819	764	7.3%	2.3%

#### **Key Ratios**

	1Q24 (YTD)	1Q23 (YTD)	+/- PY (pts)	+/- PQ (pts)
NIM (in bps)	389	355	35	14
Cost/income ratio	60.7%	64.5%	-3.8%	0.2%
NPE Ratio (GE based)	2.1%	2.4%	-0.3%	0.1%
NPE Ratio (on-balance loans)	2.9%	3.4%	-0.4%	0.1%
Cost of risk (net loans)	-0.20%	-0.13%	-0.06%	0.14%
Loan-deposit ratio (customer)	69.5%	68.3%	1.1%	0.1%
RoATE	8.0%	5.4%	2.6%	2.5%
CET1 ratio (fully-loaded)	20.3%	20.0%	0.3%	-0.1%
Total capital ratio (fully-loaded)	20.3%	20.0%	0.3%	-0.1%



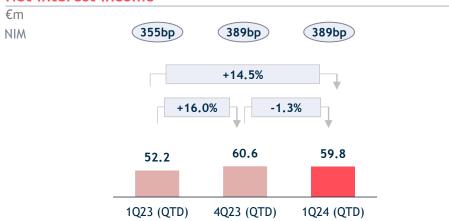
- **①** Operating result up 40.6% YoY to €28.5m:
  - Net interest income up 14.5% YoY driven by strong business development in Consumer & SME and higher income from treasury and liquidity management, supported by increasing market interest environment
  - Net fee and commission income up 8.4% due to higher income from accounts & packages, bancassurance and card business
  - Gen. admin. Expenses (OPEX) up 6.4% due to inflation pressure, mainly visible in staff & premises costs. Targeted cost management avoided higher updrift
- Other result down YoY due to lower provisions for legal matters as well as lower provisions for other operational banking risks
- 3 Result after tax of €15.6m reflecting strong business development, benign credit losses and successful increases in pricing
- 4 Performing loan book continued growth path due to ongoing business momentum
- 5 CET1 ratio strong at 20.3%

RoATE at 8.0% (1Q23: 5.4%)

<sup>1</sup> Includes net result on financial instruments and other operating result. 2 Operating result before impairments and provisions.

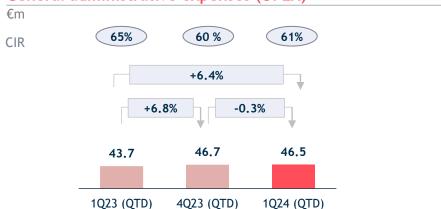
<sup>&</sup>lt;sup>3</sup> Expected credit loss expenses on financial assets.

#### Net interest income



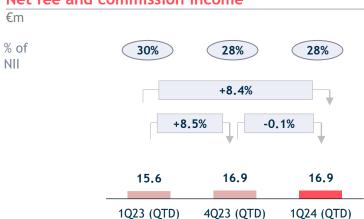
- Continued positive trajectory on focus business NII and stable NIM, partially influenced by maturing non-focus loans and higher deposit cost
- Share of a-vista/demand deposits further reduced by 2 pp to 60% at 1Q24

#### General administrative expenses (OPEX)



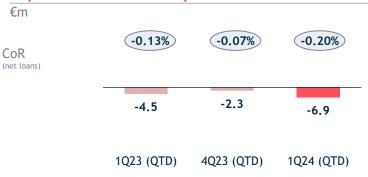
- OPEX up 6.4% YoY mainly influenced by inflation related cost increases (specifically staff & premises costs)
- Cost containment via savings from targeted cost management initiatives, partially consumed by significantly elevated inflation

#### Net fee and commission income



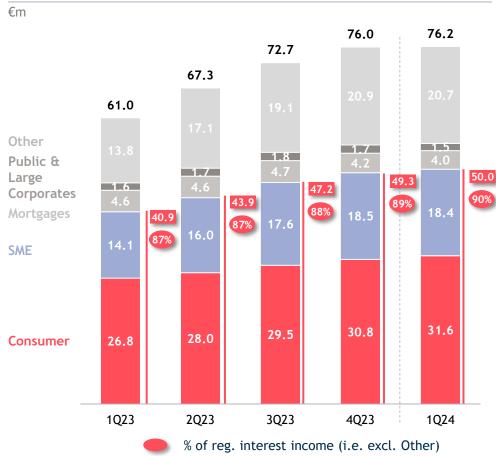
 Increasing NCI YoY due to higher income from accounts & packages, bancassurance and card business despite the usual seasonality effects in the first quarter

# Expected credit loss expenses on financial assets



- Increase in NPEs in 1Q24 driven by a corporate client as well as postponed debt sale
- Overall post-model adjustment in ECL stock unchanged at €6.5m to reflect remaining uncertainties

# Interest income by quarter<sup>1</sup>



- Increase in interest income driven by solid development focus business, specifically Consumer, as well as higher income related to liquidity management and treasury
- Focus interest income up by 1.5% vPQ and 22% YoY

#### Gross yield by quarter<sup>2</sup>

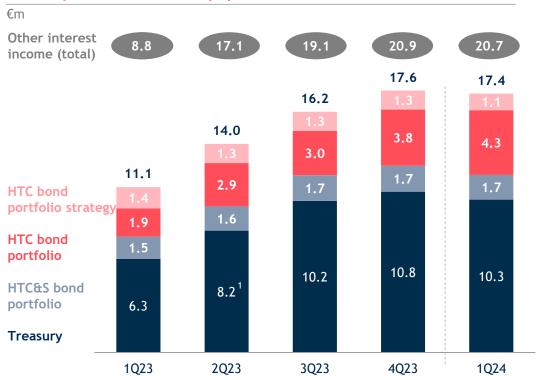


- New business yields in focus areas continued upward trend YoY maintaining premium pricing in all countries
- Mortgage and Public & Large Corp. in run-down mode

<sup>&</sup>lt;sup>1</sup> For segments only regular interest income is shown.

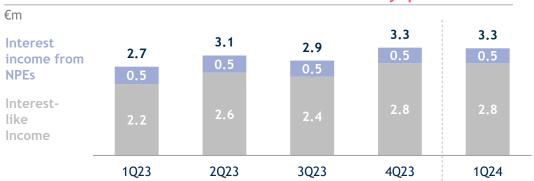
<sup>&</sup>lt;sup>2</sup>The gross yield is calculated as annualised regular interest income divided by the simple average of gross performing loans based on beginning and end of period amounts. New business yields are calculated using daily averages.

# Treasury interest income by quarter



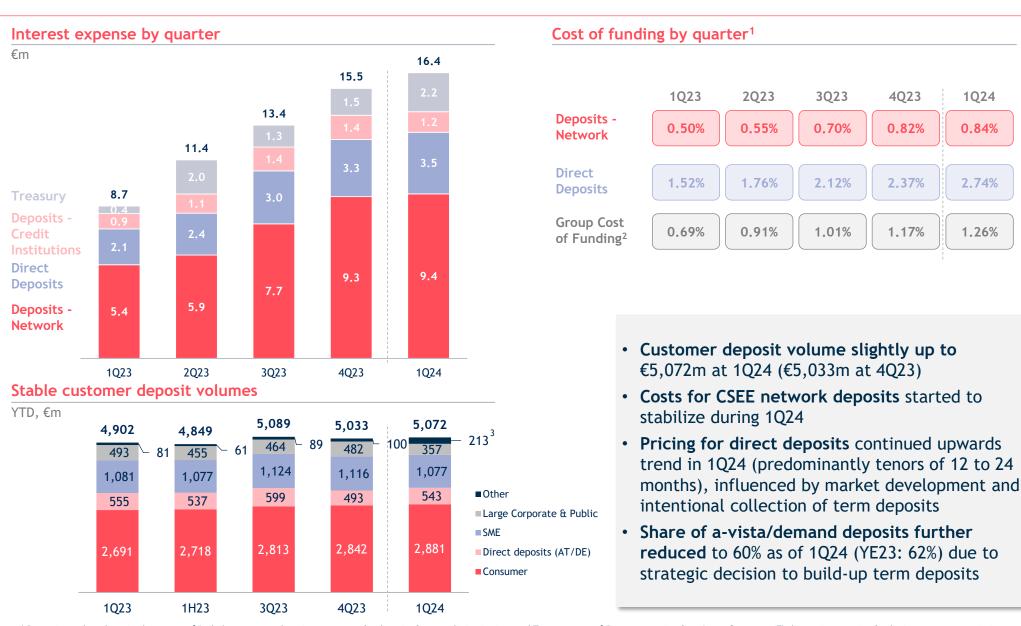
- HTC bond portfolio strategy: interest income from the instruments held under the Hold-to-Collect (HTC) bond portfolio strategy in EU entities. This portfolio is steered as the HTC bond portfolio, based on the treasury investment strategy, but still classified as HTC&S due to the negative FMA feedback obtained in relation to the reclassification
- HTC bond portfolio: Hold-to-Collect (HTC) strategy implemented as of 1 July 2022
- HTC&S bond portfolio: interest income from the Hold-to-Collect-and-Sell (HTC&S) bond portfolio of the non-EU entities
- **Treasury:** 1Q24 mainly driven by income from cash at national and correspondent banks

#### Interest income from NPEs & interest like income by quarter



- Interest income from NPEs: stable due to limited NPE inflow
- Interest like income (i.e. fees accrued over the lifetime of the loan): Supported by business activities (incl. €0.4m reversal of the modification effect recognised in 2023 from the mortgage CAP in Serbia)

<sup>&</sup>lt;sup>1</sup> Includes €0.3m from VAT refund in Montenegro.

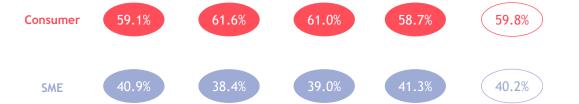


<sup>&</sup>lt;sup>1</sup> Denominator based on simple average. <sup>2</sup> Includes customer deposit costs, costs for deposits from credit institutions and Treasury costs. <sup>3</sup> Re-segmentation from Large Corporate (FI clients, i.e. pension funds, insurance companies) to the Treasury segment which is included in "Other".

# Net fee and commission income by quarter



#### **Focus**

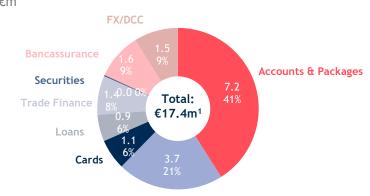


#### Key highlights

- Net fee and commission income 1Q24 increasing due to higher income from accounts & packages, bancassurance and card business
- Other products: increased contribution from accounts & packages, residual FX/DCC and transactions continued, representing c. 72% of NCI
- Continued improvement in card business, up 32%
   YoY
- Consumer and SME segments continue to generate
   c. 96% of net fee and commission income, with increasing contribution from the SME business

#### By product type

1Q24, €m



**Transactions** 

<sup>&</sup>lt;sup>1</sup> Excludes €0.5m of negative contribution from "other".

# Other income breakdown (YTD)

-m

	1Q	23	1Q24
Deposit guarantee	<del></del> <del></del> -	-2.2	-1.0
Bank levies and other taxes		-0.9	-2.2
Recovery and Resolution Fund		-1.1	0.0
Restructuring		0.0	0.0
2 Other		0.2	1.2
Other operating result		-4.0	-1.9
3 Net result on financial instruments		0.2	0.3
Other income		-3.8	-1.6

- Lower deposit guarantee due to no collection of the premium in Croatia for the fourth quarter 2023 and 1Q24 Higher bank levies and other taxes driven by the introduction of the Slovenian banking tax
- Other includes gain from successful sale of repossessed assets and legacy investment properties in 1Q24
- Net result on financial instruments: Development in line with new treasury investment strategy to keep the positions until maturity to collect interest income

#### Other result breakdown (YTD)

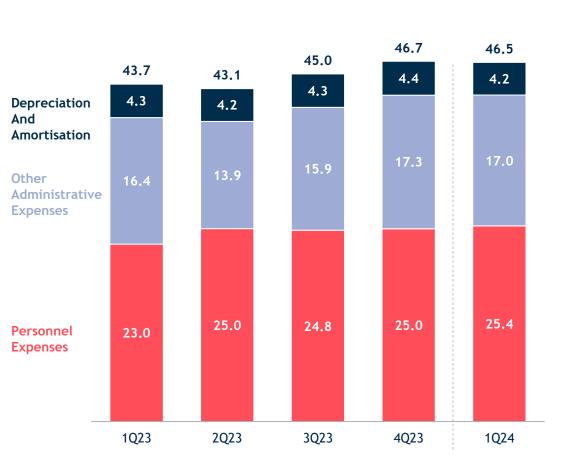
€m

		1Q23	1Q24
1	Legal provisions (net)	-3.5	-2.5
	Impairments non-financial assets (net)	-0.2	0.0
	Modification gains/losses	-0.1	-0.04
2	Provisions for operational risks	-0.9	-0.05
(	Other result	-4.7	-2.6

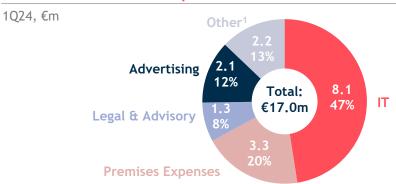
- Legal provisions: Mainly impacted by credit-linked and portfolio-based provisions for expected legal matters on Swiss-franc denominated loans in Slovenia and normalized costs related to legal claims
- Provisions for operational risks: Includes provisions connected with consumer protection initiatives and events related to operational banking risks







#### **Other Administrative expenses**



- Overall cost base up YoY driven by significantly elevated inflation
- Higher increases were contained by targeted cost reduction initiatives
- Updrift in costs mainly influenced by inflation related cost increases (specifically ramping up staff expenses and index related cost increases)
- Inflation has peaked but remains elevated leading to pressure on operating expenses going forward, with further expected wage and index related cost increases

<sup>&</sup>lt;sup>1</sup> Includes vehicle expenses, travel expenses, education expenses, expenses for legal form, other insurance and other.

# Detailed balance sheet overview (YTD)

€m

	2020	2021	2022	2023	1Q24
Cash reserves	1,156.3	1,361.7	1,382.9	1,254.5	1,218.8
Investment Portfolio	965.5	1,044.8	1,084.4	1,208.1	1,226.7
Financial assets held for trading	36.4	32.6	22.8	29.5	22.7
Investment securities	929.0	1,012.2	1,061.6	1,178.6	1,204.0
Loans and advances	3,641.2	3,284.4	3,381.9	3,555.8	3,619.0
Loans and advances to credit institutions	56.5	5.7	89.2	66.6	96.5
Loans and advances to customers	3,584.7	3,278.7	3,292.7	3,489.2	3,522.6
Derivatives - hedge accounting	-	-	-	-	
Tangible assets	78.8	70.6	61.6	57.6	55.8
Property, plant & equipment	74.0	65.5	57.3	54.3	52.6
Investment properties	4.7	5.1	4.3	3.3	3.2
Intangible assets	26.4	26.7	24.5	23.3	22.7
Tax Assets	25.2	26.9	42.4	36.8	34.3
Current tax assets	3.9	2.7	5.4	1.7	0.8
Deferred tax assets	21.3	24.1	37.0	35.1	33.5
Other assets	18.5	14.9	17.1	14.0	18.2
Non-current assets held for sale	2.7	12.3	1.6	1.3	1.3
Total assets	5,914.5	5,842.3	5,996.4	6,151.5	6,196.8
Deposits from credit institutions	196.2	174.6	128.5	106.8	97.2
Deposits from customers	4,728.1	4,708.2	4,959.6	5,032.6	5,071.5
Issued bonds, subordinated and supplementary capital	0.1	0.1	-	-	
Other financial liabilities	49.0	50.8	48.8	59.3	59.4
Financial liabilities measured at amortized cost	4,973.4	4,933.6	5,136.8	5,198.7	5,228.1
Financial liabilities at fair value through profit or loss	-	-	-	-	-
Financial liabilities held for trading	4.9	2.3	3.1	4.2	2.4
Derivatives - hedge accounting	<u> </u>	<u> </u>	<u> </u>	<u> </u>	
Total interest bearing liabilities	4,978.2	4,935.9	5,140.0	5,202.9	5,230.5
Provisions	58.2	69.9	83.4	99.2	99.0
Tax liabilities	26.3	5.8	0.6	4.1	4.0
Current tax liabilities	-	5.8	0.6	4.1	4.0
Deferred tax liabilities	-	-	0.0	0.0	0.0
Other liabilities	26.3	25.7	26.2	44.2	44.0
Liabilities included in disposal groups classified as held for sale	<u> </u>	<u> </u>	<u>-</u>	<u> </u>	
Total liabilities	5,089.1	5,037.2	5,250.2	5,350.4	5,377.5
Total shareholders' equity	851.8	805.1	746.3	801.1	819.3
Total liabilities and shareholders' equity	5,914.5	5,842.3	5,996.4	6,151.5	6,196.8

# Detailed income statement overview (YTD)

€m

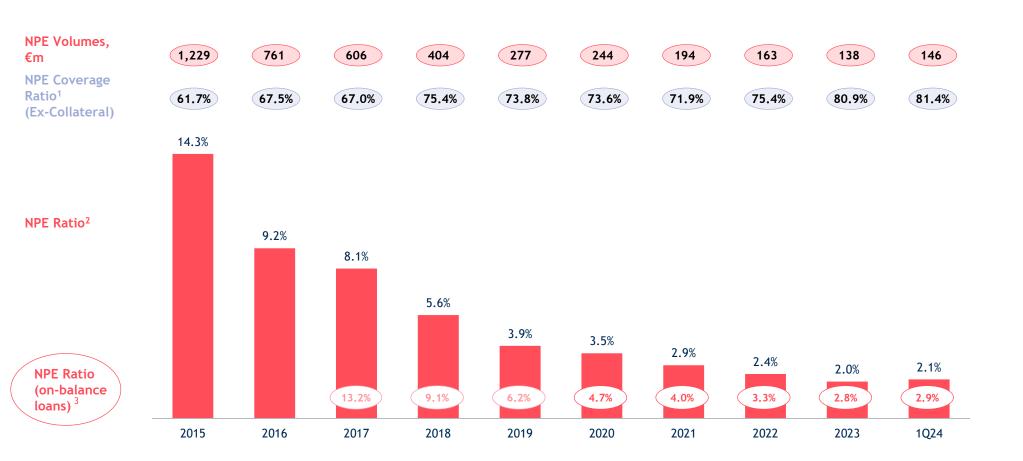
	2020	2021	2022	2023	1Q23	1Q24
Interest income calculated using the effective interest method	194.3	185.5	192.9	247.3	58.1	68.0
Other interest income	2.6	2.2	2.3	29.7	2.9	8.1
Interest expense	(22.3)	(18.2)	(18.7)	(49.0)	(8.7)	(16.4)
Net interest income	174.7	169.5	176.4	228.0	52.2	59.8
Fee and commission income	75.6	84.3	92.3	90.4	21.0	22.9
Fee and commission expense	(15.8)	(17.5)	(19.8)	(23.3)	(5.4)	(6.0)
Net fee and commission income	59.8	66.8	72.5	67.1	15.6	16.9
Net result on financial instruments	11.7	6.2	1.9	0.4	0.2	0.3
Other operating income	6.0	3.8	5.1	3.7	0.9	1.9
Other operating expenses	(19.8)	(20.3)	(14.3)	(16.7)	(4.9)	(3.8)
Operating income	232.5	226.0	241.6	282.5	64.0	75.1
Personnel expenses	(83.9)	(92.0)	(88.9)	(97.8)	(23.0)	(25.4)
Other administrative expenses	(65.9)	(61.1)	(61.8)	(63.5)	(16.4)	(17.0)
Depreciation and amortization	(19.9)	(18.0)	(17.4)	(17.3)	(4.3)	(4.2)
General administrative expenses	(169.7)	(171.1)	(168.0)	(178.6)	(43.7)	(46.5)
Other result (from YE20)	(8.1)	(20.9)	(27.0)	(44.7)	(4.7)	(2.6)
Expected credit loss expenses on financial assets	(48.4)	(13.2)	(15.4)	(11.8)	(4.5)	(6.9)
Result before tax	6.3	20.8	31.2	47.4	11.2	19.0
Taxes on income	(4.9)	(7.2)	(5.5)	(6.3)	(1.5)	(3.4)
Result after tax	1.4	13.6	25.7	41.1	9.7	15.6

	1Q24 ∉m, IFRS)	Addiko Bank d.d., Zagreb	Addiko Bank d.d., Ljubljana	Addiko Bank d.d., Banja Luka	Addiko Bank a.d., Sarajevo	Addiko Bank a.d., Beograd	Addiko Bank A.D., Podgorica
				<b>&amp;</b>	<b>&amp;</b>		
Net interest i	ncome	19.1	15.5	5.5	5.4	11.3	3.2
Net commissi	on income	5.7	3.6	2.2	2.1	2.9	0.5
Other income	,1	0.6	(1.0)	(0.3)	1.0	(0.5)	(0.4)
Operating in	come	25.4	18.1	7.4	8.5	13.7	3.3
Operating ex	penses	(11.1)	(7.9)	(4.0)	(4.0)	(7.7)	(2.2)
Operating Re	sult	14.3	10.2	3.4	4.6	6.0	1.1
Other result		(0.2)	(0.2)	(0.1)	(0.0)	(0.8)	(0.0)
Change in cre	edit loss expenses	(1.4)	(2.4)	(0.1)	(0.2)	(2.4)	(0.3)
Result before	e tax	12.7	7.7	3.2	4.4	2.8	0.8
Net interest r	margin	3.5%	4.3%	4.2%	3.5%	4.9%	5.6%
Cost / incom	e ratio	44.6%	41.0%	52.1%	52.5%	54.3%	60.4%
Loan-deposit	ratio <sup>2</sup>	72.8%	88.3%	78.5%	54.3%	88.1%	90.8%
NPE volume		46.5	26.9	16.2	10.3	36.1	10.3
NPE ratio (CR	B based)	3.2%	2.1%	3.4%	2.0%	4.5%	5.3%
NPE ratio (on	-balance loans) <sup>3</sup>	2.8%	2.2%	3.5%	2.0%	4.9%	5.0%
NPE coverage	ratio (provision)	85.3%	86.2%	87.3%	81.2%	70.8%	78.7%
Total assets		2,174	1,426	538	667	912	224
Loans and red	ceivables	1,206	1,016	351	296	619	162
o/w gross pe	rforming loans	1,168	1,002	336	296	559	160
Financial liab cost	ilities at amortised	1,702	1,195	435	555	691	185
RWA		1,003	743	308	322	527	157

Source: Company disclosure, does not include Holding and reconciliation.

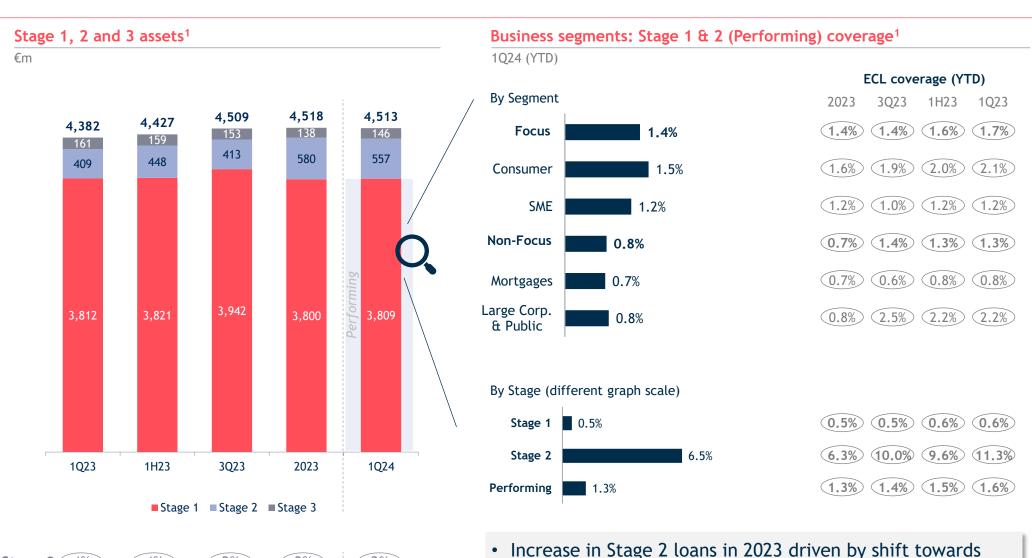
<sup>1</sup> Includes net result on financial instruments and other operating result. <sup>2</sup> Calculated as loans and receivables divided by financial liabilities at amortised cost. <sup>3</sup> Including exposure towards National Banks.

# Non-performing loan portfolio (YTD)



<sup>&</sup>lt;sup>1</sup> Calculated as the sum of Stage-3 ECL stock divided by total non-performing exposure. <sup>2</sup> Calculated as non-performing exposure divided by total credit risk exposure. <sup>3</sup> NPE Ratio (on-balance loans) including exposure towards National Banks reflected since YE 2020 (respective values excl. NB exposure: 2020: 5.9%, 2021: 5.2%, 2022: 4.4%, 2023: 3.6%, 1Q24: 3.6%).





**Stage 2** 9% **Stage 1 87%** 

**Stage 3** (4%)

4% (10%)

86%

3% 9% 87%

(3%) (13%) 84%

(3%) (13%)

84%

higher yielding Micro & Small SMEs as well as more

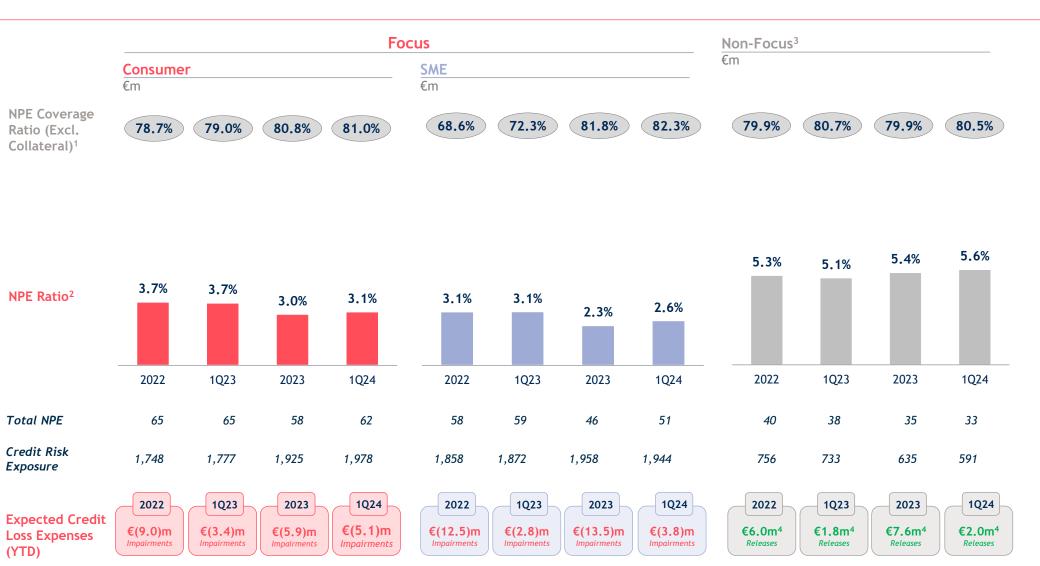
cautious staging triggers implemented during the year Stage 2 rating distribution improved YoY

<sup>&</sup>lt;sup>1</sup> Excluding Corporate Center.

# Risk: NPE Formation and Exit Dynamics

# Quarterly NPE formation & exit - group level

	Consur	mer			SME				Mortga	ages			Large	Corpo	rates		Public	Finan	ce	
+	Em				€m				€m				€m				€m			
Net	-1.6	-2.7	-2.8	+4.4	-0.7	0.3	-12.9	+5.3	-0.6	-2.4	-2.9	-0.9	0.0	0.0	+3.5	-0.53	0.0	-0.2	-0.4	-0.1
	-13.1	10.1	-14.0	13.4	8.0	8.6	9.4	10.3	1.5	-3.5	0.7	0.7	0.0	0.0	3.5	0.0	0.0	0.0	0.0	0.0
			11.0	Ξ			-22.3													
	2Q23	3Q23	4Q23	1Q24	2Q23	3Q23	4Q23	1Q24	2Q23	3Q23	4Q23	1Q24	2Q23	3Q23	4Q23	1Q24	2Q23	3Q23	4Q23	1Q24
		■Format	ion ■Exi	t		■ Format	ion ■Exi	t		■ Format	ion Exi	t		■ Forma	tion ■Ex	rit		■Forma	tion ■Ex	it



<sup>&</sup>lt;sup>1</sup> Calculated as the sum of total Stage-3 ECL stock divided by total non-performing exposure.

<sup>&</sup>lt;sup>2</sup> Calculated as non-performing exposure divided by total credit risk exposure.

<sup>&</sup>lt;sup>3</sup> Excludes Corporate Center (Financial Institutions).

<sup>4</sup> Including YTD bookings in Corporate Center (impairment of €-0.05m in 2022, impairment of €-0.04m in 1Q23, impairment of €-0.73m in 2023 and impairment of €-0.03m in 1Q24).

	<b>Consum</b> €m	ner		SME €m			Mortgag €m	es		Large Co €m	orporates	5	Public Fi €m	nance	
NPE Coverage Ratio <sup>1</sup>	78.7%	80.8%	81.0%	68.6%	81.8%	82.3%	77.4%	82.0%	82.5%	91.0%	78.1%	78.3%	61.8%	73.2%	78.2%
NPE Ratio <sup>2</sup>	3.7%	3.0%	3.1%	3.1%	2.3%	2.6%	5.8%	4.8%	4.8%	4.5%	7.1%	7.4%	4.5%	4.0%	4.8%
	2022	2023	1Q24	2022	2023	1Q24	2022	2023	1Q24	2022	2023	1Q24	2022	2023	1Q24
Total NPE	65	58	62	58	46	51	27	18	17	11	14	14	3	2	2
Total Credit Risk Exposure	1,748	1,925	1,978	1,858	1,958	1,944	461	382	365	234	200	185	61	53	41
Expected Credit Loss Expenses	2022 €(9.0)m Impairments	2023 €(5.9)m Impairments	1Q24  €(5.1)m Impairments	2022 €(12.5)m Impairments	2023 €(13.5)m Impairments	1Q24 €(3.8)m Impairments	2022 €8.4m Releases	2023 €4.5m Releases	€1.5m Releases	2022 €(1.6)m Impairments	2023 €3.3m Releases	1Q24  €0.4m  Releases	€(0.8)m Impairments	2023 €0.6m Releases	1Q24 €0.1m Releases

<sup>&</sup>lt;sup>1</sup> Calculated as the sum of total Stage-3 ECL stock divided by total non-performing exposure.

<sup>&</sup>lt;sup>2</sup> Calculated as non-performing exposure divided by total credit risk exposure.

#### CHF portfolio overview €m % of Total 5.5% 2.0% 1.7% 0.9% Credit Risk Exposure<sup>1</sup> (86)% 460 Slovenia NPE 331 244 138 Performing 115 218 Croatia 190 15 60 109 2016 2017 2018 2019 2020 2023 1Q24 CHF credit risk exposure by countries (performing) 1024, €m Montenegro Austria<sup>2</sup> Serbia Serbia Bosnia & Bosnia & 13% Herzegovina 45% Total: Slovenia €60m Croatia Montenegro

#### CHF status across countries

- Several CHF initiatives rejected because parliamentary constitutional service classified such drafts as unconstitutional and unlawful under European law
- 02/22: the Parliament passed draft CHF law which came into force the same month. Estimated worst-case damage was at €100-110m
- 03/22: CHF Law was suspended by the Constitutional Court ("CC")
- 12/22: CC declared CHF Law as unconstitutional due to retroactive effects
- 1H/23 Supreme Court ("SC") supported by CC tightened its decision-making practice in CHF cases establishing retroactively higher requirements for the information duty vis-á-vis customers
- 03/24: In its latest ruling, the SC potentially softens its recently strict view on precontractual information duty regarding CHF risks going forward
- 09/15: Conversion Law enacted
- 09/19: SC confirmed ruling of high courts that FX clauses in CHF loans including interest rate clauses are null and void
- 02/20: SC declared contract annexes regarding conversions to be valid (i.e. already converted loans can't file another lawsuit for compensation)
- 05/22: According to the CJEU, CHF loans do not fall under the Consumer Protection Directive as the Conversion Law 2015 created a balance between banking and consumer rights (which can be assumed in principle, but requires confirmation from the local courts)
- 12/22: SC rendered statements entitling borrowers of converted loans to request additional default interest on overpaid amounts until conversion date without containing an indication on the calculation method. These statements are legally not binding to lower courts until confirmed in an individual case with the SC. Later on, such decision in an individual case was taken but did not become effective as it was blocked by the Record Service
- 06/23: High Court in Varaždin ruled that clients of converted CHF cases are not entitled to further payments; case brought to SC in 3Q23 in addition to other cases that were ruled against banks in other courts

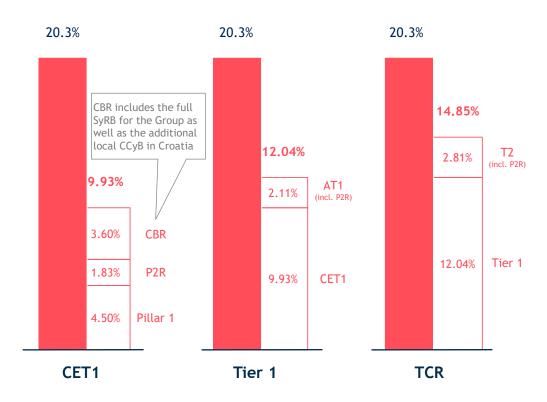
#### Law enacted end of 4/2019

- 10/17: Conversion Law Draft was voted down by parliament in favour of a widely accepted voluntary offer
- 09/20: Vote for Draft Conversion Law was withdrawn
- 01/21: Draft Conversion Law put to vote again; Parliament stated that all
  objections and facts needed to be attached to draft
- Q4/21: Bosnian CHF Association announced that there is no need for a CHF Law since almost 91% of the loans were settled
- 07/15: CHF conversion law enacted and amended in 09/16
- First instance ruling in mass proceedings declaring CHF clause invalid but not awarding plaintiffs any amount since they can convert under the Conversion Law 2015. Consequently, the amount in dispute was reduced
- 04/23: CC awarded one plaintiff right to litigation costs despite withdrawal of CHF claims due to execution of conversion

<sup>&</sup>lt;sup>1</sup> Calculated as total CHF credit risk exposure divided by total credit risk exposure of Addiko Group.

<sup>&</sup>lt;sup>2</sup> Reflects Holding's short-term balance (if any) related to hedging CHF exposures for Addiko subsidiaries.

# Capital requirements as of 2024 (excluding P2G)



- P2R (2024)
- Unchanged at 3.25%
- At least 56.25% must be held in CET1 capital and at least 75% in Tier 1 capital
- Yearly review as part of SREP

- Combined
  Buffer
  Requirement
  (CBR)
- Systemic Risk Buffer for Addiko Group: 0.25% as of 01/23, increase to 0.50% as of 01/24
  - Local Countercyclical Buffers:
    - Slovenia: 0.50% as of 03/23;
       NEW: to be increased to 1.00% as of 01/25
    - Croatia: 0.50% as of 03/23, 1.00% as of 12/23;
       NEW: to be increased to 1.50% as of 06/25
    - Local buffers partially impact Group CBR

	YE23	YE24	YE25
Capital Conservation Buffer	2.50%	2.50%	2.50%
Countercyclical Buffer	0.46%	0.60%	0.72%
Systemic Risk Buffer	0.25%	0.50%	0.50%
Total	3.21%	3.60%	3.72%

- CET1/ TCR Addiko, fully-loaded as of 1Q24
- Regulatory requirements as of YE24 (based on SREP valid in 2024)

P2G at 3.00% (down from 3.25%)
To be held in CET1, applicable to

- To be held in CET1, applicable to all capital stacks
- · Yearly review as part of SREP

P2G (2024)

# Breakdown of capital position<sup>1</sup>



Addiko is using the **standardised approach** for its RWA calculation with most of its RWAs stemming from credit risk

**Expiration of IFRS 9 transitional capital rules** as of 1 January 2023 leading to no difference between transitional and the fully loaded regulatory capital

#### RWA breakdown (transitional until 2022)

€m					
RWA/ Assets <sup>2</sup>	58%	59%	59%	60% 72%	
Focus RWA as % of Total RWA <sup>3</sup>	67%	69%	70%		
Counterparty Market Operational	3,487 403 145	3,507 4	3,653 435	3,694 4	
Credit	2,935	2,989	3,061	3,126	
	2022	1Q23	2023	1Q24	

# Equity to CET1 bridge

im	2020	2021	2022	2023	1Q24
Equity attr. to parent	851.8	805.1	746.3	801.1	819.3
Minorities	-	0.0	(0.0)	(0.0)	(0.0)
Share-based payments	-	(0.5)	(0.5)	(1.2)	0.0
Interim profit	-	-	-	-	(15.6)
Dividends deducted from capital	(46.6)	-	(23.6)	(24.6)	(24.6)
Additional value adjustments	(1.0)	(1.1)	(1.1)	(1.0)	(0.9)
Intangible assets	(19.2)	(16.1)	(15.4)	(15.3)	(13.8)
Deferred tax assets	(11.6)	(10.4)	(10.3)	(12.8)	(12.8)
IFRS 9 transitional rules	50.1	27.1	10.0	0.0	0.0
FVTOCI transitional rules (art 468 CRR)	-	-	31.0	0.0	0.0
CET1 Capital (transitional)	823.5	804.3	736.4	746.1	751.6
CET1 Capital (fully loaded) <sup>4</sup>	773.4	777.1	695.4	746.1	751.6
Total Risk Weighted Assets (transitional)	4,053.1	3,624.9	3,487.3	3,653.2	3,694.3
Total Risk Weighted Assets (fully loaded)	4,003.0	3,597.7	3,481.0	3,653.2	3,694.3

<sup>&</sup>lt;sup>1</sup> Full year numbers include profit and dividend deduction, interim figures exclude accrued interim profit and dividend deduction. Total Risk Weighted Assets (fully loaded)

<sup>&</sup>lt;sup>2</sup> Calculated as total RWA divided by total assets.

<sup>&</sup>lt;sup>3</sup> Based on segment credit RWA (i.e. excl. operational / market / counterparty RWA). Total RWA excl. Corporate Center.

<sup>4</sup> Expiration of IFRS 9 transitional capital rules as of 1 January 2023 leading to no difference between transitional and the fully loaded regulatory capital

Consumer

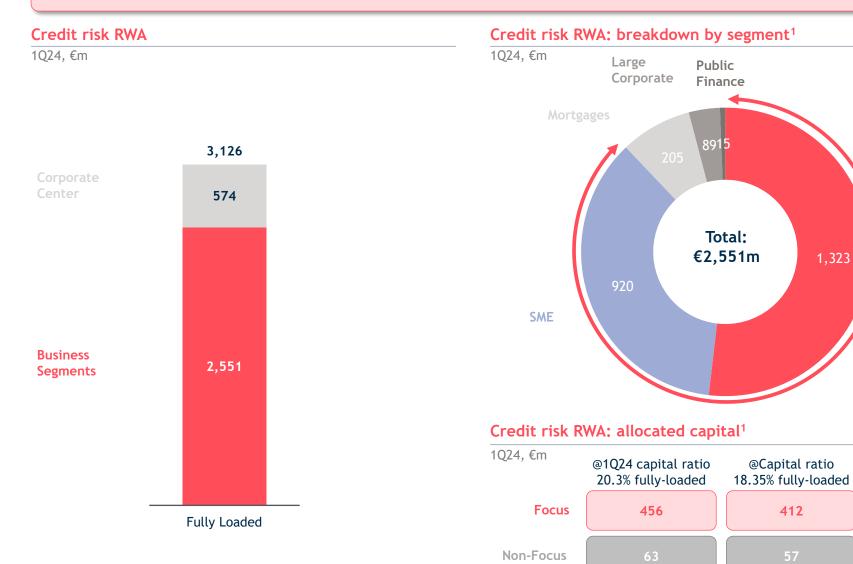
Focus areas account

for 87% of gross

performing loans

Focus 88%

# Risk weighting for focus portfolio is in line with overall contribution to loan book



<sup>&</sup>lt;sup>1</sup> Excluding Corporate Center of €509m credit RWAs (fully loaded).

Disclaimer Addiko Bank

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VIENNA, 2024

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Addiko Group's Investor Relations website https://www.addiko.com/investor-relations/ contains further information, including financial and other information for investors.

#### About Addiko Group

Addiko Group is a specialist banking group focusing on providing banking products and services to Consumer and Small and Medium-sized Enterprises (SME) in Central and South-Eastern Europe (CSEE). The Group consists of Addiko Bank AG, the fully-licensed Austrian parent bank registered in Vienna, Austria, listed on the Vienna Stock Exchange and supervised by the Austrian Financial Market Authority and the European Central Bank, as well as six subsidiary banks, registered, licensed and operating in five CSEE countries: Croatia, Slovenia, Bosnia & Herzegovina (where it operates via two banks), Serbia and Montenegro. Through its six subsidiary banks, Addiko Group services as of 31 March 2024 approximately 0.9 million customers in CSEE using a well-dispersed network of 155 branches and modern digital banking channels.

Based on its strategy, Addiko Group has repositioned itself as a specialist Consumer and SME banking group with a focus on growing its Consumer and SME lending activities as well as payment services (its "focus areas"). It offers unsecured personal loan products for Consumers and working capital loans for its SME customers and is largely funded by retail deposits. Addiko Group's Mortgage business, Public and Large Corporate lending portfolios (its "non-focus areas") are subject of an accelerated run-down process, thereby providing liquidity and capital for the growth in its Consumer and SME lending.